

E-01575A-15-0127



ORIGINAL

Arizona Corporation Commis
Utilities Complaint Form

Investigator: Al Amezcua

Phone: <<< REDACTED >>>

Completion Date: 10/21/2015 11:14 AM

Opinion Number: 2015 - 127028

Priority: Respond within 5 business days

Opinion Codes: Other - Net Metering

Opinion Date: 10/21/2015

First Name: Shirley

Last Name: Gilbert

Account Name: Shirley Gilbert

Address:

City:

State:

Zip Code:

Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Lainie Keltner

Phone: <<< REDACTED >>>

Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01575A-15-0127

Docket Position: Against

-----Original Message-----

From: <<< REDACTED >>>

Sent: Tuesday, October 13, 2015 11:22 AM

To: Utilities Div - Mailbox

Subject: SSVEC

Dear Utility Division,

Arizona Corporation Commission

DOCKETED

OCT 22 2015

DOCKETED BY

RECEIVED
2015 OCT 22 A 10:4
AZ CORP COMMISSION
DOCKET CONTROL

I am shocked and saddened at the aggressively nasty position that my cooperative, SSVEC, has taken against me and other cooperative members in regard to solar.

As you are presented with a one-sided view of their financial state, please include this one little SSVEC's customer's points of view into your review.

Please consider the fact that SSVEC has pulled a "sort of" bait and switch game on some of its members. They aggressively provided incentives, created special programs, charged extra fees, and encouraged any and all members of this cooperative to install solar and other forms of energy-saving devices in order to help the cooperative and ALL members from having to buy so much power. Now, they are looking at their bottom line and squealing that WE solar users have taken unfair advantage of them and their other members. I just don't get it.

They have chosen to focus, negatively, on just rooftop solar users. What about all of those members who have been encouraged and have purchased energy efficient light bulbs, fixtures, heat pumps, etc. In effect, they are also "avoiding" buying the cooperatives' power by doing this.

Thank you for your time and consideration.

Sincerely,

Shirley Gilbert

E-01575A-15-0127

**Arizona Corporation Commission
Utilities Complaint Form**

Investigation

Date:

Analyst:

Submitted By:

Type:

10/21/2015

Al Amezcua

Telephone

Investigation

Comments noted for the record and docketed. CLOSED.
